



Architecture . Planning . Interior Design.

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August 3, 2007

To Whom It May Concern

Re: **NEXT WAYFINDING & DESIGN**

We have had the pleasure of working with Next Wayfinding + Design on the 2.3 million square foot McCormick West Expansion Program. We found Rick Smits and his team to be professional, easy to work with and very responsive.

Graphics are critical in guiding the users around both the expansion and the entire complex. Rick has done an outstanding job in accomplishing this goal.. I would highly recommend Next Wayfinding + Design for any project you are considering.

Please feel free to call with any questions you may have.

Sincerely,

A handwritten signature in black ink that reads "Michael L. Hagen". The signature is written in a cursive, flowing style.

Michael L. Hagen, AIA, LEED AP  
Principal

MLH:kjt